

ANURAK COMMUNITY LODGE SUSTAINABILITY MANAGEMENT PLAN

1. Introduction of the Anurak Community Lodge Green Team (the 'G-Team')

Anurak Community Lodge understands that its business activities impact the earth, our resources and people's lives. The aim of this first Sustainability Management Plan is to conserve resources, champion and preserve natural habitats and communities and prevent pollution. We are adopting best practices and building a culture that continuously strives to improve and sustain our positive environmental results over time.

This first overview of sustainability initiatives and measures contains our mission and vision statements regarding sustainability. It sums up all the measures that have been taken to date in order to achieve those statements – it is only a start.

Our Green Team led by Anurak's General Manager will be formed with volunteer staff. The team will first assess conformity and then formulate an action plan that must bring us closer to achieving our mission and vision statements. We will provide training to both our GM and G-Team from time to time through offering external seminars, courses and articles, and by visiting experts and advisers.

The team will have monthly meetings with the staff during which the conformity of our initiatives will be discussed, as well as further measures to help achieve our mission and vision as formulated below.

- **Mission:** To preserve and improve our natural environment and contribute to the social economic base of the communities in the vicinity of the resort by creating more awareness and sharing knowledge about sustainability with our staff, the community and our guests.
- **Vision:** Become an example in the industry for creating and sharing concepts of sustainable practices.

2. Anurak Community Lodge Sustainability Management Plan

Our sustainability program focuses on four areas:

2.1 Our natural environment

Sustainable interaction of Anurak Lodge with its natural surroundings through the implementation of programs for the environment.

- Anurak Lodge protects the flora and fauna inside and outside its property. We don't keep wild animals in captivity.
- We offer tours and activities in which guests can interact with the surrounding natural environment and the community. We train our guides to spread awareness of sustainability and conservation. We ask them to pick up any trash they encounter on the trails and bring it back to the lodge for recycling or proper disposal.
- We offer bicycles free-of-charge to guests to explore the area around the Lodge.
- We organize nightly fun quizzes about the natural world of Khao Sok National Park and Thailand in order to create awareness of the natural history and the importance of conservation.

- We will team up with wildlife conservation organizations to organize tours and events that support them. We will work with Nature Reservation, National Park authorities and/or local communities to help protect endangered species.
- We have a growing library with information about the flora and fauna of Thailand.
- We have brochures promoting natural protected areas in Thailand.

2.2 Socioeconomics

This concerns the interaction of Anurak Lodge with surrounding communities. The lodge generates benefits and growth with development by creating jobs and supporting local small businesses.

- Most of our employees are from the surrounding communities, creating employment and economic stability for these communities. We provide ongoing training of local staff to build capacity.
- We prefer to buy food, crafts and services such as tourism services, transportation, furniture design, craft making and other services, with local small businesses – generating economic stability for the surrounding communities.
- Our gift shop sells products from small, local businesses: crafts made of recyclable materials, crafts from native groups, crafts from local entrepreneurs (especially women), organic products, and products from associations that work to protect the environment. We look to empower local micro entrepreneurs in the establishment and growth of their businesses.
- We have a zero tolerance policy towards activities related to sexual trade, sexual exploitation of minors, prostitution or drug trafficking. If such activities are detected, they will be reported.
- We will take further initiatives to explore opportunities to foster the relations between Anurak Lodge and local communities to mutual benefit.

2.3 Lodge Infrastructure

This is about internal processes for waste management, water and energy saving, use of alternative energies and the type of products that the business acquires (organic, biodegradable and environmentally friendly products).

- Anurak Lodge prides itself at being fully compliant with all health and safety regulations currently in force and goes above and beyond to prioritize – ensuring the safety and wellbeing of guests, staff and visitors.
- We recycle as much as possible and encourage staff to use as few plastic bags as possible by providing reusable shopping bags for our shopping.
- We strive to reduce our emissions of greenhouse gases as much as we can by planning our shopping trips in such a way that we save energy. We encourage guests to share transportation.

- We do our best to avoid disposable items such as plastic/Styrofoam/cardboard plates, cups, paper serviettes, tablemats, etc. We avoid plastic cutlery and disposable utensils. Any Styrofoam that enters the resort will be disposed of properly.
- We have monthly staff meetings to discuss our sustainability and conservation practices. We measure and report on results and ask for staff input.
- Our G-Team sets up in-house composting, utilizing kitchen waste, garden clippings, leaves etc., and this is eventually returned to the grounds.
- We have established a garden with organically grown vegetables, spices and fruit.
- We are not paperless, but we are proactive with minimum paper usage, and recycle where possible. All our menus and new paper needs rely on recycled material.
- We avoid the purchase of over-packaged goods. We try purchase goods in bulk, preferably in refillable or returnable containers.
- We avoid or minimize single-serving products, such as sugars, butters, condiments, cereals, biscuits, sweets, milk, salt, pepper and coffee/tea.
- We minimize food wastage through portion control, self-service and appropriate food storage. We store food in reusable plastic containers to reduce use of plastic film. We try to avoid wrapping items in plastic film.
- We give and donate worn towels, sheets, and tablecloths that cannot be repaired or reused to charity. Badly damaged towels and sheets are converted to cleaning rags and cloths.

2.4 Guests and guest rooms

This is about Anurak Lodge programs to invite participation and/or create awareness for guests in our sustainability program, as well as reducing water and energy in the guest room.

In our guest questionnaire we also ask for their feedback and advice.

- We encourage our staff and guests to save water wherever possible. Our rooms have no bathtubs and have notifications for guests to ask them to use water sparingly.
- We encourage our guests to enjoy sleeping in the wonderful natural environment of our lodge and not to use air-conditioning in the room at night.
- Our rooms have ceiling fans, mosquito nets that cover the whole bed, as well as mosquito screens that enable the sliding doors onto the balcony to be left open at night in order to ventilate the room.
- We offer guests the option to not refresh their towels and bedding after only one night's use in order to save water and energy.
- We ask guests to leave their empty plastic water bottles at the lodge in order to recycle them. We have a water dispenser that provides free and clean drinking water.
- In all the rooms we use refillable glass water bottles.

- All rooms have refillable soap and shampoo dispensers.
- We offer guests the opportunity to offset their carbon footprint through our tree reforestation program.